



mamaRoo® Support

Getting Started

Assembly & Disassembly

Watch the following videos for instructions on assembling and disassembling your mamaRoo.

[mamaRoo® assembly video](#)
[mamaRoo® disassembly video](#)

Age/Weight Limit

For use from birth until child reaches maximum weight limit of 11.3kg / 25 lbs or can sit up unassisted or attempts to climb out, whichever comes first.
Maximum weight: 11.3kg / 25 lbs (EU: 9kg / 20lbs)

Instruction Manual

[mamaRoo® 2015 Model Instruction Manual](#)
[mamaRoo®4 Instruction Manual](#)

FAQ

Troubleshooting

Unit has stopped moving and/or LCD screen is flashing

An obstruction has occurred, blocking the movement of the mamaRoo. Clear the obstruction and press play to resume.

Unit is displaying obstruction error

Try plugging your mamaRoo into a different outlet; sometimes this can clear the error. The error may also be the result of use with a baby over the 11.3kg / 25-pound (EU: 9kg / 20lbs) weight limit or if the baby is able to sit unaided. Stop use immediately.



Troubleshooting continued

Unit is powered on, but not moving

Make sure you are using the original 4moms® labeled power cord that came with the mamaRoo infant seat.

Unit will not play built-in sounds

The built-in sounds won't play when the MP3 cord is plugged into your device, so make sure the cord is unplugged. If that's not the issue, make sure the volume is not muted.

Unit will not play from music-playing device

Try adjusting the volume on the music playing device. If it still doesn't work, check to make sure the MP3 cord is plugged in completely on both ends.

Unit is sparking

The sparks you're noticing when plugging the mamaRoo power supply into a wall outlet or when connecting the power cord into the base of the seat are normal. The mamaRoo contains capacitors – electronic storage devices – that charge when first plugged in. The action of plugging in the power supply, draws a brief burst of power that can cause a momentary spark.

If you notice continuous sparking or smoke at any time you should contact a certified electrician immediately to have your house and wall outlet inspected.

Care and Maintenance

How to clean harness straps

In order to clean the harness straps, you must first remove the seat from the mamaRoo base. Once disassembled, use a sink or other basin and allow the straps to dangle from the central rail into soapy water. Do NOT immerse the central rail into the water. Once clean, rinse and let dry before assembling the unit.

How to clean mamaRoo seat fabric

The seat fabric (both classic and plush) and the newborn insert are machine washable. We recommend washing them in cold water on the gentle cycle. Do not use bleach. Tumble dry separately on low heat and remove promptly from dryer.

General Usage

How to turn off the mamaRoo

Hold down the motion button for 3 seconds to turn the screen off.



General Usage continued

How to insert and adjust toy bar

For the new mamaRoo4 and the 2015 model, the toy bar installs by inserting at a 90-degree angle, to the right or left of the seat, and rotating into place.

Voltage specifications

The power supply for the mamaRoo will work between 100 and 240 VAC (or between 50 and 60 Hz.)

About the mamaRoo

Difference between Classic and Plush

The mamaRoo4 infant seat is available in both a plush and classic seat fabric. The plush seat fabric is a softer, blanket like material available in two patterns: Multi Plush and Silver Plush. The classic seat fabric is a polyester material and is available in both Grey and Black. All are easily removable, machine washable, durable and comfortable.

Difference between different models/versions

At 4moms® we believe in better! The mamaRoo has always been a great product and we continue to make updates in order to deliver dramatically better products. All models include the five unique motions and built-in sounds. Differences are described below:

2015 – Updated base design, new plush seat patterns and toy ball designs, updated built-in sounds and an updated LCD interface. Bluetooth enables so you can control motion and sound from your smart device.

2017 – The new mamaRoo®4 updates include a more user-friendly interface developed based on consumer feedback, improved fabrics – softer classic fabrics and modern fresh designs for the plush fabrics, and an improved toy bar with interactive toy balls featuring a rattle, crinkle, and mirror.